# ALL ISSICATION And more!



Gommunity Living M I S S I S S A U G A

ANNUAL REPORT 2022 - 2023



# **MISSION**

Providing support to people who have an intellectual disability to ensure their quality of life in the community is meaningfully improved.

## **VISION**

All people will live in a state of dignity and respect, share in all elements of living in a community which is welcoming, accepting and inclusive of all individuals. All people will have the freedom to make choices and decisions that enable them to achieve self-determination.

# **PHILOSOPHY**

We believe that people who have an intellectual disability have the right to live in the community and to participate actively in community life. Each person, regardless of the degree of disability, should enjoy the full rights of "citizenship" and the full experience of membership in the community. To be a "citizen" is to enjoy the same legal and human rights, the same access to community resources and services, and the same opportunity to contribute to the community as everyone else. To be a "member" is to be an integral part of the social fabric of the community, participating alongside and developing relationships with other members of the community.

We believe that each person should be supported in efforts to exercise choice, to attain personal goals, to make friends, to learn, to work and to play. Each person is unique and deserves support which recognizes and encourages that uniqueness, and which enables that person to be a valued member of the community.

We believe that the whole community is enriched when people who have a disability have opportunities to participate alongside their non-disabled neighbours.

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# REPORT FROM THE EXECUTIVE DIRECTOR AND BOARD PRESIDENT

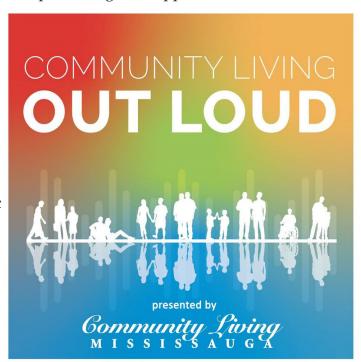
We started the fiscal year with the high hope that COVID-19 was behind us but, unfortunately, it continued to have an effect during most of the year. It limited us to only partially reopening many of our programs such as Summer, Leisure and Recreation and Day Supports.

Our other supports, such as Residential, Employment, Early Childhood Education Resource Services, Service Coordination and Peel Crisis Capacity Network were able to return to full capacity, although in some areas people were still not able to participate in our community as fully as they would have liked.

We once again want to thank everyone for their understanding as we endeavoured to ensure all people we provide support to and all of our employee's remained safe and healthy.

During the past year, several new initiatives have started:

- The Board of Directors made the decision to focus on an awareness campaign promoting community awareness and inclusion within the healthcare realm. The goal is to share some issues that we face internally with doctors in order to create a more efficient system for people receiving support from Community Living Mississauga while promoting our supports and services
- Another exciting project that is developing involves a short one-minute Public Service Announcement video (PSA) inclusion that is expected to launch in a few months.
- We are also expanding our efforts through various social media platforms. Our newest is "Community Living Out Loud". Community Living Mississauga will be producing monthly podcasts to help build awareness about specific program areas, success stories, key community partners and upcoming organizational events. The podcast has been launched and can be accessed through our website at www.clmiss.ca



Every year, we depend on the generosity of our supporters to ensure that we can continue to offer many of the supports that are not funded by our government funding partners. This year we have had an outstanding response through general donations and also through our resource development efforts that include:

- Selected by Tim Horton's once again as the recipient charity of their annual Smile Cookie Campaign. This year's campaign raised over \$80,000 and an eight-year total of close to \$730,000.
- Our Golf Tournament saw many of our supporters from previous years return and it raised \$100,000.
- After several years we once again hosted our annual Tribute Dinner in honour of Frank Giannone. This year's event saw a crowd of over 900 people raising an amazing \$350,000.
- I. Kaneff Charitable Foundation, this third-party golf tournament raised an incredible \$100,000.

Through combined resource development efforts, our Foundation has committed almost \$800,000 this year to support our many unfunded programs. We are looking forward to a very exciting summer with all of our supports operating in person and to their fullest. To ensure this can happen, our Foundation has already made a huge allocation of funding available to cover the costs of non-Ministry funded programs.

Thank you for your continued support and commitment to Community Living Mississauga!

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Laura Sluce President Keith Tansley
Executive Director

# TREASURER'S REPORT

On a fiduciary level, the Finance Committee has met monthly to review financial statements, projections recommending the approval of next year's budget to the Board of Directors and kept the Board updated with quarterly financial reports. The accounting processes and controls that are in place and the overall accountability structures are strong and appropriate to the Association's volume of transactions and total expenditure levels.

Every year, through our budget process, our Foundation allocates funding for us to operate Summer, Leisure and Volunteer programs. Unfortunately, again due to COVID-19, most of our summer programs operated virtually or reduced when in person. This, along with some very generous summer grants from the Federal Government, meant that most of this year's allocation was returned to the Foundation.

We are pleased to announce that for the coming year we are ramping up for one of our largest years ever and the Foundation has now allocated over \$800,000 for a variety of non-Ministry funded programs.

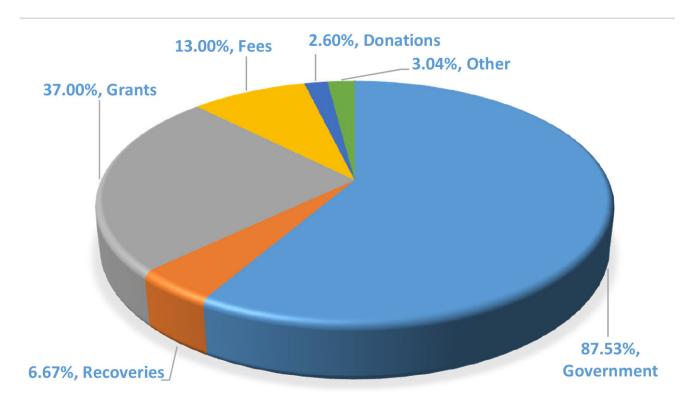
Our main funder, the Ministry of Children, Community and Social Services has continued to give us a great deal of flexibility in their funding guidelines. With this assistance and our continued careful financial planning, we are pleased to report that we have once again been able to deliver a balanced budget to end the year.

Throughout the year we have been extremely fortunate to have received very generous donations from many benefactors. In addition, we have also received several bequests from estates which the Board of Directors will be deciding on how this can provide a lasting benefit over the next several years.

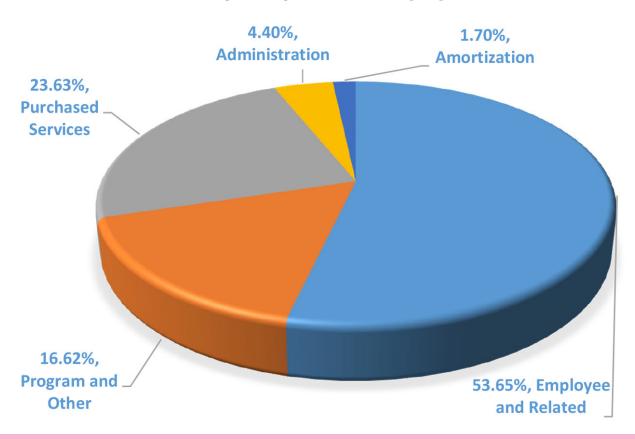
The Finance Committee extends its appreciation to all members of Community Living Mississauga's Finance Department for ensuring that all information is up-to-date and easily accessible by the committee and the Board of Directors.

We sincerely wish to acknowledge the incredible support and generosity of families, corporate partners and volunteers.

### **2021-2022 REVENUES**



### **2021-2022 EXPENSES**



# STRATEGIC PLAN

### **People We Support**

### Continue to promote inclusion

With a commitment to Diversity, Equity and Inclusion, the organization will continue to strengthen overall community engagement activities with stakeholders that serve to strengthen the relationship with the organization resulting in enhanced connectedness and engagement.

- Establish and develop community partnerships and collaborative strategies that promote the
  availability and access to a variety of diverse community resources for people who receive
  support.
- Develop a communication plan that highlights the many initiatives, success stories and informational resources that has a focus on and promotes diversity, equity and inclusion.

### Continue to enhance the quality of supports and services

(a) Evaluate and update our systems and processes with a goal of quality improvement.

- Continue to explore areas where efficiencies can be created across the organization.
- Continue to explore the IT needs of the organization for ongoing future planning.
- Further develop an accountability framework to analyze and make evidence based decisions for people who receive support and the supports and services offered.
- (b) Commitment to our expansion plan in order to address identified needs based on funding and necessary resources.
- Identify and explore viable options that present as the greatest pressures within our community for the people we support and their families.
- Enhance and expand existing supports and services with a view of evolving new diverse options that are non-traditional in nature where possible.
- At an organizational level, advocate on behalf of the people we support and their families to have the necessary resources as required.

### Employee/Workforce

### The organization values its employees

Continuing to explore ways in which we can demonstrate how we value our employees.

- By using iConnect, increase information shared in order to keep all employees as up to date as possible on organizational information.
- Review and update the current Rewards and Recognition program to promote participation in this initiative.
- Develop a detailed employee retention plan.
- Promote and enhance employee engagement through two-way communication.

### The organization is committed to enhancing the competency of every employee

### **Employee Development**

- Explore opportunities for all employees to enhance skill development in the area of organizational technology.
- Create a library of online materials that can be accessed through video links and online documents available through iConnect for all employees.
- Further the development of employees by promoting opportunities through the participation on organizational committees or projects.

# Promote a workforce that is driven by a common set of goals and norms based on our mission and vision

Explore strategies to promote the valued based culture of Community Living Mississauga

# The organization is committed to Diversity, Equity and Inclusion as it applies to all people

Continue to further develop and implement a plan focused on Diversity, Equity and Inclusion resulting in an increased equitable and inclusive environment for all employees.

# **BOARD OF DIRECTORS**



Laura Sluce President

**Pran Kirtani** Vice President

**Greg Symons**Vice President



Kevin Porter Treasurer



Holly Pellizzer Secretary



Dorothea Martel
Past President



**Paul Brum** 



**Stephen Dasko** 



**Rick North** 



**Jessica Portelance** 



**Craig Ross** 

# **CONNECTING WITH OUR COMMUNITY**

### **Community Awareness**

Over the past year, Community Living Mississauga representatives participated in a number of virtual and in-person activities in order to raise awareness about the organization as well as the programs and services it offers despite the ongoing restrictions imposed by the pandemic. Some of these activities included:

- We were part of the Fresh Air Fitness Accessibility Zumba Class as part of Community Living Month in May
- We also participated in the province-wide Shine a Light on Community Living initiative by having the City Hall Clock Tower lit in blue and green in recognition of Community Living Month.

Participation in these activities helped us increase awareness, strengthen existing community relationships and create new partnerships which we hope to develop further in the future.

### **Employment Supports**

Community Living Mississauga's Career Connection department is an opportunity to continue to engage with people supported and employers and to showcase how people who have an intellectual disability and employers can come together for a mutually beneficial relationship that fosters stronger communities.

Career Connection has been operating as an Employment Ontario service provider since January, 2021 and has continued to provide employment supports for people who have an intellectual disability and employers focused on the value and benefits of inclusive hiring. Thirty-four people were supported to secure paid employment, five people to successfully return to work and seven people to secure volunteer positions.

The HIRE Program, continues to provide support to students in both the Peel District School Board and Dufferin Peel Catholic District School Board, offering webinars for students in school. In total, 52 students in seven schools participated in this virtual opportunity and an additional three students in their final year of school actively engaged with Career Connection to transition to paid employment upon graduation.

Job Path, a six-week work readiness program, did not run in 2022. However the program is scheduled to restart later in 2023.

Community on Campus explored the relaunch of the program after being closed for nearly three years due to COVID restrictions at the University of Toronto Mississauga Campus. Community on Campus set a relaunch date for February, 2023 to welcome back five participants into the program.

# CONNECTING WITH OUR COMMUNITY

### **Respite & Leisure Services**

With COVID-19 restrictions being lifted, the respite and recreational opportunities we were able to offer changed too. Both in-person and virtual activities were offered throughout the year to children, youth and adults. Virtual activities consisted of baking, crafts, movie nights, games nights, karaoke nights and much more while in-person activities were limited to what was open at the time.

**Weekend Respite Programs** – throughout the year, 53 youth participated in both virtual and in-person activities in our Friday Nights Out and Saturday Teen Activity Program

**Community Engagement Resource Initiative** – throughout the year, 86 adults participated in both virtual and in-person activities

### **Summer Programs**:

Like many other organizations and businesses, we faced significant challenges with recruiting and hiring our staff team. With the easing of restrictions, the programs returned to our typical, in-person programs that were offered before the pandemic. Virtual activities continued to be offered as several families remained hesitant to have their son/daughter participate in-person.

- Children's Summer Support Program 19 children were supported to participate in either our virtual activities or at a local day camp
- Summer Teen Activity Program 83 youth were supported while they either enjoyed virtual activities or our in-person program
- Futures 16 youth were supported while they participated in work-readiness workshops, work experience placements and social activities

### Fundraising

We were very excited to once again be able to hold our Annual Golf Classic on August 23rd at Lionhead Golf and Conference Centre. It was great to get back to our traditional tournament format, complete with on-course activities. Thanks to everyone who helped this event raise \$100,000!

The owners of Tim Hortons Restaurants once again supported Community Living Mississauga with proceeds from the 2022 Smile Cookie Campaign. Despite the challenging economic times, the campaign donated more than \$80,000 to us. We are greatly appreciative for the ongoing support from Tim Hortons and its franchisees.

More than 900 people joined us at the Mississauga Convention Centre on March 23rd as we were finally able to honour Frank Giannone at our 2023 Tribute Dinner. With amazing food, entertainment and auction prizes, this year's Tribute Dinner raised more than \$300,000!

ALL THAT ... and more!

### Volunteers

As we emerged from the pandemic, our faithful volunteers have been most cooperative as we transitioned from only virtual opportunities to a hybrid model of in-person and virtual options. It was encouraging to see both volunteers and the people we support strongly desire to start meeting in person.

During the last year, we welcomed back in-person volunteers to Day Supports, Supported Independent Living, our Golf Tournament and Group and Corporate Volunteers to Residential Supports. We also began planning in-person volunteers starting at Community on Campus in early 2023.

### **Student Placements**

Because Community Living Mississauga recognizes student placements' role in our hiring process, we are delighted to report that despite emerging from the pandemic, we coordinated close to 84 student placements in 2022. We are especially thrilled when we are able to hire students upon completion of their placement.

### Ontario Volunteer Youth Service Awards

Tejal Tejal Arif Sarowar Haania Zafar

### Ontario Volunteer Years of Service Awards

15 Years Diane Gauthier

10 Years Michael Rastas

5 Years Rachel Stubits Shams Al Badri Spencer Uddenberg Rehma Hamid

# FINALLY BACK TO IN-PERSON EVENTS!









# **OUR DONORS**

Sponsor (\$50-99)	Sylvia Stafford	Maria Sandoval
	Arthur Steunenberg	Victoria Stratton
Shibu Abraham	Margaret Teltz	Kam-Chuen Tang
Fariba Akbar	Cherry Tong	Karen Wilson
Gilbert Alleyne	Basil Turki	
Pam Alleyne	Michelle Zammit	Patron (\$150-499)
Sathish Balasunderam	Min Zhang	
Sheetal Bhasin		Darleen Abbott
Karen Black	Benefactor (\$100-149)	Carolyn Bell
Antonio Botelho		Eileen Burgess
Robert Chassels	Beatrice Amenyo	Doug Burgess
Yan Chen	Zahida Bano	Nena Cabuslay
Maria Contreras	Geri Lonergan	Lanelle Chau
Chi Cuong Ly	Bernadette Chatwin	Sylvia Guyatt
Louise Edmonds	Noemi Chellew	Elaine Howard
David Edmonds	Kenneth Dao	Mirela Lemut
Debi Hearsum	Deano DeMelo	Ruth Murphy
Linda Herd	Ismael Eljirby	Maki Nagayama
Reena Hussain	Frank Gambacorta	Brenda O'Connor
Dave Killins	Manpreet Grewal	Gordon Oxley
Jerzy Krawiec	Bisharo Hassan	Janice Pfaff
Ramaswamy Krishnan	Diane Kalenchuk	Creola Pora
Taufiq Malik	Sylvia Karajovic	Anthony Ramanaden
Maria Medina	Feroze Khan	Jan Rodman
Roy Morley	Clare Kwo	Anju Singla
Li Ou-Yang	Wallace Lee	Mahesh Singla
May Owen	Durrell Martin	Violet Snook
Elzbieta Paczocha	Van Nguyen	James Snook
Maria Papi	Margaret Pawelchuk	Clifford Snook

I.C.A. Ramanaden

Susan Roberts

Mike Ryan

Kam-Chung Tin

Scott Watson

Chris Zalusky

Hamid Riaz

Alicia Russell Flora Santos

### Bronze (\$500-999)

Robert Carlson Lynne Cramer Frank Ferraro Elaine Howard Roger Leroux Ken Noble

### Silver (\$1000-2499)

Ita Aggarwal Ravi Aggarwal Janet Baker Gordon Baker David E. Elliott Lisa Hulet Tdien Fong Lau Donald Laughton Mary Laughton Nadia Pellizzer Rick Pellizzer Tom Pippy Gurmit Singh Prabh Singh

### Gold (\$2500-4999)

Shawn Dunn Bob Millar Loretta Miller Heather Mitchell Laura Sluce

### Platinum (\$5000+)

Alasdair McKichan

### **Foundations**

Frank Fowler Foundation Gary Bluestein Charitable Foundation Gift Funds Canada Foundation Aqueduct Foundation The Mariano Elia Foundation The ScotiaMcLeod Charitable Foundation United Way of Greater Toronto Mississauga Fire Fighters Benevolent Fund

### Service Clubs/Non-Profit **Organizations**

Culture Philippines of Ontario Mississauga Central Lions Club Trinity-St. Paul, Port Credit Philoptochos Society of Prophet Elias Greek Orthodox Church Rotary Club of Mississauga West

### Corporate

CanadaHelps Cybergrants **Edenshaw Developments** Ollie's Roofing Ltd. Para-it Inc. Ryelle Stratgey Group Cawthra Drug Store TD Bank TD Securities Underwriting Winch Group

### Third-Party Events

Tim Hortons/TDL Group Corp Smile Cookie Campaign

The Ignat Kaneff Charitable Foundation Golf Tournament

University of Toronto at Mississauga Charity Fashion Show

We would also like to extend a special thank you to all of the monthly donors and the people who have given gifts in memoriam or in honour of friends and loved ones.

# **OUR MEMBERSHIP**

### The following people have consented to be recognized as Members of Community Living Mississauga for the fiscal year 2023-2024

Shibu Abraham Criselda Flores Linh Le

Olabopo Akanbi Joanne Fontana Mirela Lemut

Fariba Akbar Janice Gachet Cecilia Leung

Dania Alhussamy Anthony Gauci Geri Lonergan

Pam Alleyne Hana Gaul David Louie

Gilbert Alleyne Leslie Griesinger Veronique Lozada

Resty Balahadia Brandy Gropp-Lauder Taufiq Malik

Marilyn Bansod Deborah Hart Lori Malkiewicz

Cathy Clendenning Yen Hoang Jolanta Maro

Rose Conklin Edna Ibasco E. Lynne Merrick

Lynne Cramer Marta Kabat John Naccarato

Donald Cramer Monique Kack-North Arpita Nandi

Samantha Crarey Diane Kalenchuk John Nevins

Clotilda D Cunha Matthew Kearney Lesley Nevins

Jessie De Souza Rita Kerkmann Aissata Nfiaye

Deano Demelo Dave Killins Dinh Nguyen

Sawssan Diab Suzanne Killins Brenda O'Connor

Denese Dumol Hillarie Klass David Oliver

Robert Edmonds Bozena Konitzer Mark Ollerenshaw

David E. Elliott Ramaswamy Krishnan Cindy O'Neill

Mihai Enescu Christine Lai Li Ou-Yang

Caroline Finlay Don Laughton Lena May Owen

Maria Pais Flora Santos Evangeline Umali Margaret Pawelchuk Doug Schmidt Shyni Valappil Martha Wedge Nadia Pellizzer Laura Sluce Rick Pellizzer Violet Snook **Bruce Whitaker** Victoria Poncelet James Snook Eleanor Whitelock Clifford Snook Ron Whitelock Panch Ramaswamy Connie Roberts Victoria Stratton Tamara Williams **Candice Roberts** Marylou Wingate Susan Taggart Daphne Roberts Margaret Teltz Shirley Yee Susan Roberts **Grace Tey** Robert Tipping Jan Rodman

### **Lifetime Members**

Michael Dalziel Loretta Miller Nancy Rogers
Didi Kaneff Gord Murless Bonnie Yagar
Dave Killins David Oliver
Alasdair McKichan Bill Penny

### **OUR GOALS**

Quality • Inclusion • Advocacy

### **OUR PRIORITIES**

Highest quality of supports and services

Meaningful community participation

Commitment to continued advancement

### **OUR VALUES**

Respect • Caring • Integrity

### **Special Thanks to:**



### Community Living Mississauga

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