

Community Living

MISSISSAUGA



Always Building Connections

Annual Report 2010-2011

Mission

Providing support to individuals who have an intellectual disability to ensure their quality of life in the community is meaningfully improved.

Vision

All people will live in a state of dignity and respect, share in all elements of living in a community which is welcoming, accepting and inclusive of all individuals. All people will have the freedom to make choices and decisions that enable them to achieve self-determination.

Philosophy

We believe that people who have an intellectual disability have the right to live in the community and to participate actively in community life. Each individual, regardless of the degree of disability, should enjoy the full rights of “citizenship” and the full experience of membership in the community. To be a “citizen” is to enjoy the same legal and human rights, the same access to community resources and services, and the same opportunity to contribute to the community as everyone else. To be a “member” is to be an integral part of the social fabric of the community, participating alongside and developing relationships with other members of the community.

We believe that each individual should be supported in efforts to exercise choice, to attain personal goals, to make friends, to learn, to work and to play. Each individual is unique and deserves support which recognizes and encourages that uniqueness, and which enables that individual to be a valued member of the community.

We believe that the whole community is enriched when people who have a disability have opportunities to participate alongside their non-disabled neighbours.

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Message from the President and Executive Director



Mike Parris
President



Keith Tansley
Executive Director

Community Living Mississauga has evolved into one of the largest service providers in the Mississauga area. We have almost 500 employees, an annual budget approaching \$30 million, numerous residential properties to maintain and many programs involved in community integration. We provide residential support to over 220 individuals, day support to over 450 people and a multitude of other support programs to over 1700 individuals and families. To efficiently provide these supports to so many individuals, we undertook a major restructuring over the past 18 months. Through our restructuring efforts we found that supports were not always being delivered consistently to all individuals and coordinated to our satisfaction. Over the past year, our senior management team looked at all service areas and developed expectations of support documents. The goal is for individuals and families to be clear on what they can expect from the various programs and supports, and in turn what is expected of them. This effort has allowed many families who previously felt they should leave the supports to us, to re-engage with their family member and become an active partner with us.

Providing services and supports is only one aspect of what we do. Community Living Mississauga also has a role in promoting and protecting the rights of individuals and families. Your Board of Directors is engaged in a strategic planning exercise to revisit their role and responsibilities. One area where the Board continues to excel at is the fiduciary or legal responsibility to ensure service delivery as per the contracts with the province of Ontario to which we are financially accountable. The Board is reviewing their role as an advocate for individual's rights, and strategies to develop partnerships within our community that assist individuals who have an intellectual disability to connect with their community. With the current efforts of the province to transform the service delivery systems, we are at an ideal time to be reviewing our roles & responsibilities. Although we will cooperate with the province's transformation efforts, we are concerned about even longer waiting lists, less funding available, supports only for families in crisis, and families being left without a voice. The Board of Directors will continue to advocate on behalf of individuals and families to educate politicians and Ministry personnel regarding any potential negative impact these changes may have.

While we reflect on a year of change, we look to the future with an unwavering organizational commitment to providing the best quality of supports and services to all people!

2010-2011 Board of Directors



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President

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Vice-President

Andrew Thompson
Vice-President

Beck Hoffland
Treasurer



Lynne Kramer
Secretary

John Nevins
Director

Holly Pellizzer
Director

Paul Piro
Director



Craig Ross
Director

Greg Symons
Director

Roger Wardell
Director

Mike Pawelchuk
Past President



Keith Tansley
Executive Director

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Treasurer's Report

As reported last year, we had grave concerns about entering the budget year 2010/2011 in a deficit position caused by the provinces reneging on the 2% funding agreement. Through a tremendous amount of hard work, great support from families and community partnerships we were able to end the fiscal year in a balanced budget position.

While we believe that we are always very efficient, global economics tend to make us think a little bit more creatively and expand our partnerships. We asked for help this year and received a huge boost in overall support from our families, individuals donating time and money, our business and other community partners. Our fundraising initiatives have excelled with the help of business and community friends. Our overall donations have topped previous years and our number of volunteers is at an all time high. All of these dollars and volunteer time have helped us to increase our leisure supports, Summer and March break programs and social opportunities.

As mentioned the province did let us down on an annual increase however they and the Federal government were very generous in providing one time funding which allowed us to repair properties, update technology and vehicles and invest in energy savings projects which in turn will produce more operational savings in the future which will be translated into direct supports for individuals.

Over the past year we have also continued to increase our financial accountability to our Board of Directors. The Board ultimately has the fiduciary responsibility for the association finances and with our budget revenues and expenses now exceeding the \$29 million mark they count on the Finance Committee to ensure the appropriate financial controls are in place and adhered to.

Over the next year we plan to work closely with the Board of Directors as they undergo strategic planning. Our role will be to provide financial information and analysis on key service areas such as residential support, day activities and community based supports.

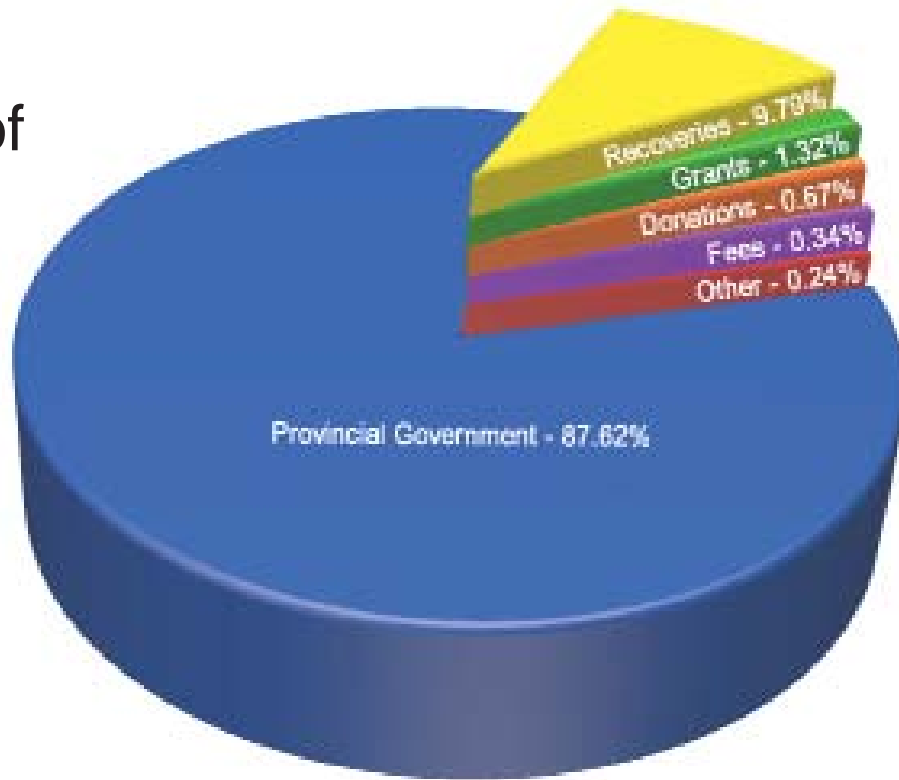
As always, we are greatly appreciative of the incredible support from families, volunteers, community partners and employees. We thank you for your ongoing support and are looking forward to another challenging yet exciting year!

Respectfully Submitted,

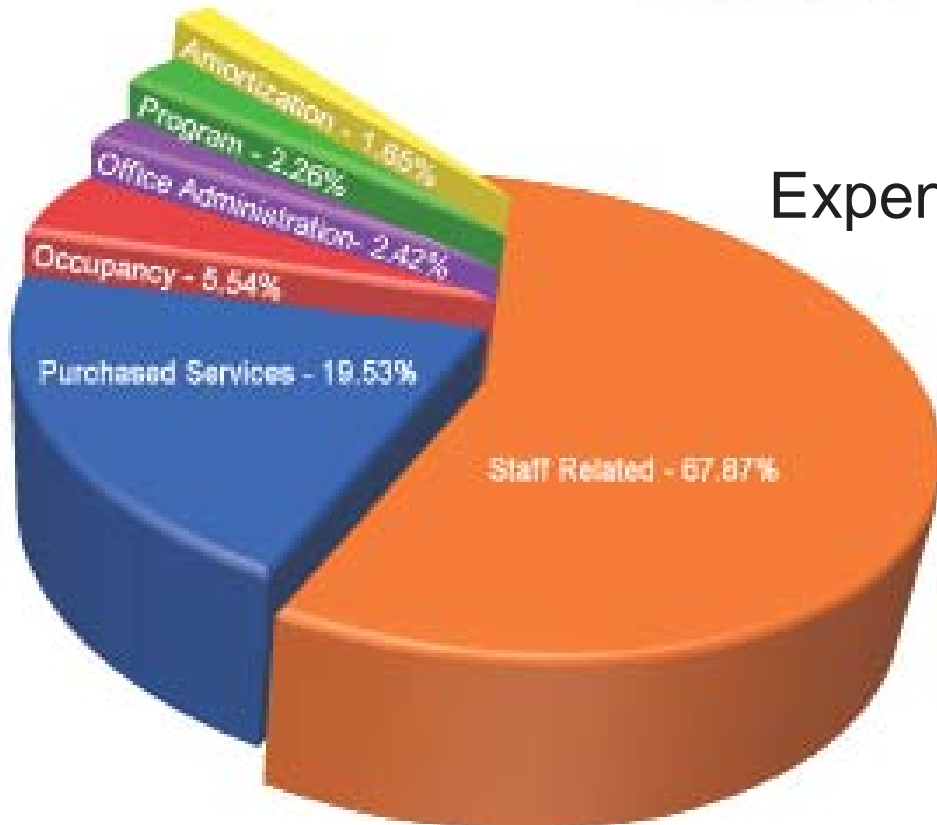
Beck Hoffland
Treasurer

Financial Data

Sources of Revenue



Expenditures



2010-2011 Award Recipients

Employer of the Year

Loblaw Companies Limited

Innovative and Committed Staff Awards

Florence Filgueiras
Susan Melegos

Excellence in Customer Service Awards

Susan Rolling
Heather Bucci

Excellence in Building Social Capital Award

Kenneth De-Leon

Ron Lenyk Media Appreciation Award

Lidia Ferreira
OMNI Television

Donor Awards

Not-for-Profit - Mississauga Waterfront Festival

Corporation - McCanreyGreenwood, LLP

Corporation - Miller Thomson

Excellence in Student Practicum

Dayna Ceolin
University of Guelph at Humber

Madeleine Schumann
Seneca College

Volunteer Awards

5 Years

Beverly Darcy
Ken MacDonald
Bill Mahood
Imad Siddique
Greg Symons
Johnnie Wickham

10 Years

Carole Berry

20 Years

Sandra Smith

30 Years

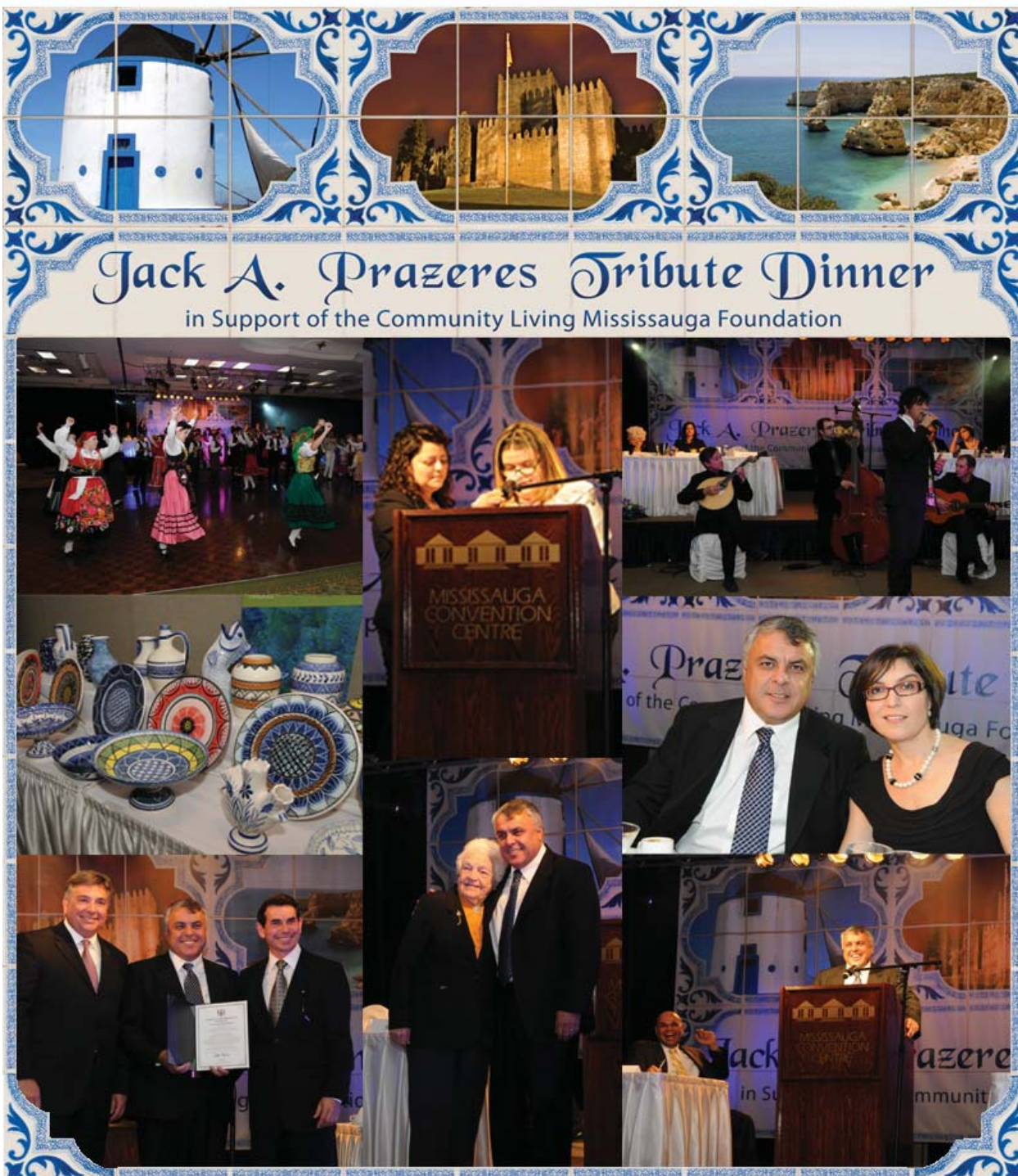
John Rogers
Richard White

35 Years

Dave Killins

40 Years

Ron Lenyk



It was an evening honouring one of our community leaders with a taste of Portugal. More than 500 people came out to the 2011 Community Living Mississauga Foundation Tribute Dinner to honour Jack A. Prazeres and every one of them left, having been treated to a taste of Portuguese culture.

The 27th annual event, which raised \$119,000 this year for unfunded youth and teen programs at Community Living Mississauga, featured traditional Portuguese music and dancers, authentic Portuguese cuisine and a decor and ambience that made attendees feel they were actually in Portugal.

The event, which was emceed by Rogers Television Mississauga Station Manager, Jake Dheer, also featured guest speakers Hazel McCallion, Mayor of Mississauga; Peter Fonseca, MPP of Mississauga East-Cooksville; Jack's daughter, Cynthia Prazeres, and former summer program participant, Susana Oliveira.

Community Partnerships

The building of personal connections improves our lives in so many ways. Likewise, the building of connections with community partners continues to make Community Living Mississauga richer as an organization. We have seen time and time again how the qualities of life of the more than 1700 individuals who receive support from Community Living Mississauga are enhanced as a direct result of these connections.

Be it employment opportunities, financial support, volunteer placements or awareness-building activities, community connections are an integral part in the success of building community capacity. Here are just some of the connections we have benefitted from over the past year:

Partnerships in Programs

- Over 200 children and youth participated in summer camps across Mississauga
- 35 teens participated in exciting activities throughout Mississauga in the March Break Teen Activity Program
- Youth Involvement Mississauga and the Clubs continued to offer exciting weekly events
- Many participants were able to experience campus life due to the partnership with the University of Toronto at Mississauga through the Community on Campus program
- The City of Mississauga has committed resources to review their inclusion policy and procedures with respect to accessibility for individuals who have a disability



Community Awareness

- With the ongoing support of our key media partners that Community Living Mississauga was able to promote awareness throughout the Mississauga community. We continue to have tremendous support from our media partnerships with Rogers Television, The Mississauga News and The Booster, OMNI Television, and profiles in Goodlife and Mississauga Life Magazines
- We participated in the United Way Speakers Bureau and, through this program, informed more than 1500 people about the programs and services offered by Community Living Mississauga
- A Community Living Mississauga Public Service Announcement ran in 26 Cineplex theatres across Mississauga for one month at the beginning of the year
- We participated in a wide variety of community Fairs and events including the Mississauga Marathon



Community Partnerships

Volunteering

- We celebrated a wonderful 11-year relationship with Novartis and their involvement with the association including the Community Partnerships Day where over 40 people volunteered at various Community Living Mississauga locations
- Through United Way Days of Caring, volunteers from community agencies and employee groups wanting to provide a 'hands-on' day completed various projects throughout the association
- Throughout the year close to 300 volunteers donated their time and commitment to enhance the lives of individuals supported by Community Living Mississauga



Support in Fundraising

- In August of 2010 the 7th Annual Community Living Mississauga Golf Classic was held where all revenue was generated for the Community Living Mississauga Foundation to support unfunded programs
- On March 24th, 2011 the Tribute Dinner celebrated its 27th year honouring a prominent businessman in the Mississauga community, Jack Prazeres
- Several third-party events dedicated to raising funds for Community Living Mississauga were held, including - A Night for Autism, The Rainbow Ball, and the I. Kaneff Charitable Foundation Annual Golf Tournament



Community Living Mississauga is thankful to all our community partners for their ongoing support and commitment to ensuring individuals who have an intellectual disability are truly participating members of the community!

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Community Donors and Funders

Sponsor (\$50-99)

Jack & Jean Adam
Naveed Akhtar
Karen Angus
Sameem & Khazeena Ashroff
Charles Atto / Habib
Camilia Bajjaly
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Balgobin
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Eric Menezes
Katarzyna Michniewicz
Kazuko Moghul
Paul & Karen Newman
Huong Nguyen
Noronha
Fred Noronha
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Achille & Maria Papi
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Clorinda Pirro
Vilas Prabhu
Aldo Proia
Panch & Shyamala
Ramaswamy
Darlene Romano
Elmo Russo
N. Russo
Waldemar Sadkiewicz
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P. Shohan
Tommy Siu
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Arthur Steunenber
Barry Stevens

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Murielle Flannery
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Sandy Fryfogel
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Mike Harmer

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Steven Turner
Isabel Vicencio
John Vlainic
Rozalyn Werner-Arce

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www.CanadaHelps.org donors
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David Hoey
David & Suzanne Killins
Brett & Claudia Langill
Bruce & Donna Whitaker

Silver (\$1000-2499)

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Andrew & Carla Bergmann
Barbara El-Nesr
David Hadden
Loretta Miller
Greg Symons

Gold (\$2500-4999)

Sami Jo Small
Alasdair & Nina McKichan

Platinum (\$5000 +)

Ben Tsai & Judith Tsai
Gerry Maldoff
Don & Natalie Whatley

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Community Donors and Funders

Corporate

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AFA Systems Ltd.
ALMAT PHARMACHEM INC.
APPS TRANSPORT GROUP
Alan Blundell
Susan Burgess
CANAM SOLUTIONS INC.
Cavalier Transportation
Services Inc.
CIBC Children's Foundation
Cooksville Tire Ltd.
Kevin Crux
Thomas Dempsey
Doug Rankin Ent. Inc.
Georbon Transportation
Services Inc.
Cindy Girard
House of Mann
Kid's Brands
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Ledson Holdings Inc.
Ledson Investments Inc.
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Logistics Solutions & Services
Inc.
William MacDonald
Midwest Warehouse &
Distribution System, Inc.
Moda By Francesco
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Peter Newall
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Sharon North
Pierrette Nugent
Palmer Marketing
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Southwire Canada Company
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SPIRITUALITY INC.
St. Thomas A. Becket
Anglican Church
E. Victoria Stafford
Timeline Logistics Inc.
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TransPro Freight Systems Ltd.
Brian Turriff
UPS Canada / Canada Ltd.
Vale Inco Limited
Vitran Corporation Inc.
White Glove Transportation
Systems Ltd.
Winners Merchants
International

A Night for Autism - Adele
Pimentel
Bell Canada
Costco Wholesale Canada
Ltd.
G CONN MEDICINE
PROFESSIONAL
Kakuma & Lee Chartered
Accountants Professional
Corporation
Magneto Electric Service Co.
Limited
Pepsi Refresh - Andre Durie
Retired Women Teachers of
Ontario
SITA ASSOCIATES INC.
Sobeys Ontario
TD Securities Underwriting
Hope Charity Auction
The Silent Auction Company

Foundations

Mississauga Convention
Centre Foundation – Rainbow
Ball

Suncor Energy Foundation

The GlaxoSmithKline
Foundation

The Marion Ethel & Frederick
John Kamm Foundation

Ignat Kaneff Charitable
Foundation

Frank Fowler Foundation

The Velleman Foundation

Service Clubs
Mississauga Firefighters
Association

Lions Club Mississauga
Central

Mississauga Meadowvale
Rotary

***We would also like to extend a special thank you to all of
monthly donors and the individuals who have given gifts
in memoriam or in honour of friends and loved ones.***



One-To-One - Spend time with an individual, doing things you are both interested in.

Committee - Do you want to influence change? Get involved on a committee and make a difference in your community.

Youth Involvement Mississauga - Get involved with peers your age and have fun in the community!

Summer Teen Activity Program - This is a great way to get some experience working with people who have an intellectual disability while having fun and earning your 40 hours for school!

The Club - Members of the group head out to bowling and movies or enjoy guest speakers.

Office/Administrative Volunteer - There are often opportunities for volunteers to assist Community Living Mississauga with various office and administrative duties.

For more information about these and other volunteer opportunities at Community Living Mississauga, please contact

**Manager of Volunteer Services
905-542-2694 ext. 2243
or volunteer@clmiss.ca**



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Special Thanks to



Community Living
MISSISSAUGA

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Web: www.clmiss.ca